



Tel 253.850.3962 fax 253.850.5574

At Twin We Offer:

- *Excellent Customer Service -*
- *Dependable and on time delivery -*
- *25 years experience -*
- *Competitive pricing -*

Custom Orders are always welcome:

Feel free to make adjustments to items listed in this catalog. If the item you desire is not shown, we can quote a custom design within 24 hours.

Shipping:

UPS Damage: It is your responsibility, before signing the UPS delivery log to count the cartons and inspect for visible damage. In the case of concealed damage, save the carton and all packing materials with the damaged merchandise. Contact your local UPS office and request an inspection. UPS will handle the claim with Twin Plastics, Inc. If UPS honors the claim, Twin Plastics, Inc. will issue a credit to you.

Truck Line Damage: It is your responsibility, before signing the freight bill to count the cartons and inspect for visible damage. Note any such damage on all copies of the freight bill and have the driver sign. In the case of concealed damage, save the cartons and packing material with the damaged merchandise and call the carrier for an inspection and claim forms. After the inspection, you must then file a claim with the truckline. If the carrier honors the claim, it will be paid by the carrier directly to you.